



CASCADE CARE PLUS ADVANTAGE AGREEMENT

5203 Industrial Way
Anderson, California 96007
Office 530.222.4660 Fax 530.365.9350

Begin Date _____ Exp. Date _____ WO# _____
 Customer Name _____
 Job Address _____
 City _____ State _____ Zip _____
 Home Phone _____ Alternate Phone _____
 Email Address _____

OUR COMMITMENT TO YOU

WE AGREE TO PROVIDE YOU WITH COMPLETE AND PROFESSIONAL SERVICE FOR YOUR HEATING AND COOLING EQUIPMENT AS DESCRIBED BELOW DURING THE TERM INDICATED.

100% CUSTOMER SATISFACTION GUARANTEE

BENEFITS OF A CARE PLUS ADVANTAGE MEMBERSHIP

- 15% Discount on repair service (labor & materials)
- No Charge for Spring & Fall Tune Up
- \$79 Charge For Service Diagnostic (Reg. \$99)
- \$108 For After Hours Service Diagnostic (Reg. \$149)
- Priority Service Scheduling
- 24-Hour Emergency Priority Service
- Locked in "Flat Rate" Pricing
- 10% Discount on Air Duct Cleaning
- Additional travel charges may apply

15% DISCOUNT ALSO APPLIES TO HEATING & A/C PARTS!

MAINTENANCE SERVICES INCLUDED

- Adjust operating pressures
- Adjust thermostat calibration
- Calibrate blower components
- Clean & inspect burner assembly
- Inspect condensate drains
- Validate heat exchanger
- Inspect cooling coil if accessible
- Clean or replace filter(s) (Filter Extra)
- Inspect condenser coil
- Lubricate all moving parts
- Verify air flow
- Measure temperature difference
- Measure all volts and amps
- Test all safety controls
- Tighten all electrical connections

No repairs or improvements will be undertaken without homeowner's authorization

EQUIPMENT INFORMATION

HEATING SYSTEM(S)

Make	Model #	Serial#

Filter Size _____ x _____

COOLING SYSTEM(S)

Make	Model #	Serial#

Filter Size _____ x _____

RECOMMENDATIONS TO THE HOMEOWNER

PAYMENT INFORMATION

Payment Amount Due _____ New Agreement Renewal Agreement Check# _____
 Credit Card VISA MC AMEX Other _____
 Company Representative _____ Date _____
 Company Representative _____ Date _____
 Homeowner Acceptance _____ Date _____

All services are guaranteed as specified. All work will be performed in a professional manner by highly trained, drug-free technicians.

Thank You for the Opportunity to Serve You!

LIC# 593323

Our Service Promise to You and Your Family

Trust Cascade Comfort Service with your heating, cooling and indoor air quality needs, and we will guarantee quality products and service at fair prices or we will give you your money back.

PERIOD.